**Name:** P08

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|  | **Timespan** | **Content** | **Speaker** |
| 1 | 0:00.4 - 1:04.1 | I'll just do that now, so I just. And then I got put into text, uh, for speech to text. Okay. Uh, well, um, uh, so the first question, if we just launch straight into it, will be your name. And I think you said and then, uh, well, uh, um. Yeah. Right. Uh, and age range, please. Can I, uh, confirm your age? So we've got number one is 16 to 19. Number two is 20 to 29. Um, is there number two? Number two? 20 to 29. Yeah. Okay. All right. And, uh, the nature of your disability, please. Um, so what disability do you have? [Cerebral Palsey] The. And do you. Use. Do you. Think this is everybody? Yeah. Okay. Um. And, uh. Uh, unless you think that, uh, your geographic location. Whereabouts are your place? | Interviewer |
| 2 | 1:06.7 - 1:07.5 | [20-29] Right now? | Accessibilty Manager |
| 3 | 1:07.9 - 1:12.8 | Well, just where everybody is. I mean, UK would be fine or. All right. | Interviewer |
| 4 | 1:13.8 - 1:16.8 | Yeah. Okay. Yeah. Midlands. | Accessibilty Manager |
| 5 | 1:17.1 - 1:31.5 | Midland. Okay. Okay. Um, so my first question is first real question is do you find all that authentication. So in other words, logging into websites for applications difficult because of your disability. Um. | Interviewer |
| 6 | 1:33.0 - 1:45.7 | I find it difficult to log in to websites. And I'll just use this, I guess. | Accessibilty Manager |
| 7 | 1:46.0 - 1:46.4 | Okay. | Interviewer |
| 8 | 1:47.9 - 1:50.0 | Yeah. Sometimes. | Accessibilty Manager |
| 9 | 1:50.3 - 2:31.9 | Yeah. Okay. Like sometimes. Yeah. Um. So, uh, this is a textual answer. In what ways, if any, does your disability. Uh, make it healthy, too. Um, so what are the main difficulties that you face when logging into systems that your disability don't take into account? Um, so. Examples of that might be, um. So. Yeah. So examples. | Interviewer |
| 10 | 2:32.1 - 2:41.3 | Um, yeah. I was just typing out, um. That's more not so it's just been simulated as well. Um. | Accessibilty Manager |
| 11 | 2:42.3 - 2:52.6 | Mhm. Mhm. Mhm. Mhm. Mhm. Good good. Yeah. | Interviewer |
| 12 | 2:52.6 - 2:57.0 | And uh both said internet connection can be weak. | Accessibilty Manager |
| 13 | 2:57.2 - 3:14.3 | Okay. Okay. So problems with liability. I know think they said I'm looking at old things really. So things like the, um the reliability of the logging, um, can be a problem. Um, and so just to give you some clarity on that, um, some of the things we find with, uh, so we. | Interviewer |
| 14 | 3:15.9 - 3:20.6 | Yeah. And. | Accessibilty Manager |
| 15 | 3:36.6 - 3:37.0 | Um. | Interviewer |
| 16 | 3:43.4 - 3:48.3 | Mhm. Mhm. Um. Participant five. | Accessibilty Manager |
| 17 | 3:49.4 - 4:04.6 | Yeah. And. So, for example, might you have problems with typing in passwords? I guess. Yeah, I'm getting time codes done in time. | Interviewer |
| 18 | 4:05.5 - 4:08.8 | Yeah, it's just out high and I'll just read the sentence. | Accessibilty Manager |
| 19 | 4:09.1 - 4:10.4 | That's fine, I can write. That's fine. | Interviewer |
| 20 | 4:12.4 - 4:17.0 | And then boom. Boom. | P08 |
| 21 | 4:26.0 - 4:27.4 | Boom boom. | Interviewer |
| 22 | 4:28.2 - 4:41.2 | Boom boom. Boom! Boom. Yeah. | P08 |
| 23 | 4:42.3 - 4:46.0 | Um. And. Yeah. Just like to spend. To get in this way. | Accessibilty Manager |
| 24 | 4:46.1 - 5:42.7 | That's a good answer, I think. Yeah. Okay. Okay. I think I just said so. It doesn't change things. You know, it's still. I mean, it is it is a lot that way because, um, other people said that it doesn't affect them. Um, well, they let you know, so they won't let it affect you is a very good answer. Um. Uh, how, uh, so this is, on a scale of 1 to 5, how important is it for you to get locked in quickly or easily? Uh, so. Well, not very important. Um, two. Not important for about three. Yeah, yeah. Okay, great. And how highly do you rate the importance of security? Um, so one not very important. Getting up to five. Very important. Um, five. | Interviewer |
| 25 | 5:44.1 - 5:44.5 | Five. | Accessibilty Manager |
| 26 | 5:45.2 - 9:44.1 | Yeah. I got back from, uh, again, on a scale of 1 to 5, um, how often do you sacrifice security to make logging in easier? So, for example, we might use, um, easy passwords. We use passwords or not use two factor authentication, which is say like getting a card sent to your phone or something like that using a biometric. Uh, so this is a scale 1 to 5. Um, not one. Not very often to not often. Three. Occasionally. Four. Often or five. Very often. Um, one. Okay. No. That's good. That's good to keep it a good. Um, um, next question is if you had to choose, would you prefer, uh, more security or an easier or faster log in. So one being much easier say about balanced or five more secure and say balanced. Yeah. Okay. Thank you. Uh, this is a yes or no or maybe a question. Um, would would you like to have, uh, just one system that you could use to log into most of your websites and applications. Uh, since yes or no, maybe you think so. Yes. One application to log in to all of them. Oh, no no, no. Yeah. Yeah. Oh, yeah. Okay. Yeah. Okay. That's great. Okay, good. That's good. Because we're trying to develop an application that can do that, like on a mobile phone, a web based application. Um, and the idea is that it's meant to be more accessible. Um, so you could put in details about your disability, and you can have different options, say like, um, uh, voice to speech or different ways of inputting and things like that. So that's, that's the idea of where this is going. That's one, one thing. But we're also going to try and maybe poke through some sort of suggest some changes to make things more accessible in general. Um, Next question. Um, this is a yes or no maybe. Um, so, um, when you log in to a site or service, would you like to have details of your disability passed across so that they can automatically adapt their user experience for you? Is that again? Yes. No. Maybe they will. Yeah. Yes. Yeah. Yeah. Okay. Good. Good. Um, um, would you like to have the option to choose which elements of your disability availed which third party you log into? So, I mean, that's possibly a question for people with more than one disability or, you know, would you like, um, not. More. No, no. Okay. Okay. Um, is there any reason for that? I mean, you just said it's not necessary. Maybe. Yeah, yeah, yeah. Okay. Um, so then, um. Um, I don't know. Okay. Okay. Maybe. I guess it's probably a bit of a. It's quite a difficult question. Not one, because it's it's it's, um, it's it's, uh, some of these questions I need to work on because it's just the first round of questions. So I still need to develop them a bit more. Um. How do you feel about trusting a company with your information about your disability? And what sort of positive or negative side effects do you think it could have? Um, so do you feel you could trust company with the information about your disability? No. | Interviewer |
| 27 | 9:45.4 - 9:47.0 | Um. My life. | Accessibilty Manager |
| 28 | 9:47.4 - 10:44.3 | Yeah. Okay. That's fine. And Would you, uh, this is a yes or no maybe question. Uh, would you like to see a login system that could work with a variety of inputs, including pedals, set path, uh, devices, audio, text to speech devices, optical, and had different devices or other assistive technology devices. So would you like to see a logging system that uses those? Yeah. Yeah. Yeah. Great. Awesome. Thanks very much. Um, and this is, um, I sort of, um, you said anything to this in relation to the above questions, which alternative assistive technologies would you like to be able to do this with? So are there any in particular that you might choose, say like your optical system or something like that? I suppose probably already may or where you work with that I guess, but. | Interviewer |
| 29 | 10:48.0 - 10:50.2 | She 2025 and Vikings. | Accessibilty Manager |
| 30 | 10:51.0 - 10:54.4 | All right guys. Yeah, yeah. That's great. Um. | Interviewer |
| 31 | 10:56.4 - 10:57.5 | You know, I think he's cool. | Accessibilty Manager |
| 32 | 10:58.5 - 11:49.4 | I think. Yeah. I got the next question is kind of related as well. Again, I need to I will be focusing um refining these questions. And and I do a questionnaire later. But, um, that's further on the study. So which ones you to use. So you've already said so I guess um, and, um, would you say you're currently happy with the way that you have to log into sites? Yeah. Yeah. Okay, great. Let's get some things back and then. Uh, um, do you find it frustrating or have any reservations when logging into systems? So do you worry about loss of data or privacy? Um, um, access denial or difficulty logging in? Does that worry at all? Um, Right? Yeah. | Interviewer |
| 33 | 11:52.7 - 11:56.4 | Okay. Yeah. Right. | Accessibilty Manager |
| 34 | 11:57.4 - 12:01.2 | All right. Okay. Uh, as I might think, you know. Was that right? | Interviewer |
| 35 | 12:02.9 - 12:06.5 | I think this is a maybe. Or maybe I just, uh. | Accessibilty Manager |
| 36 | 12:07.9 - 12:47.7 | It's it's. I'm certain types of situations, I guess. So I guess what if it's, like, something like banking or something you'd be more concerned by maybe than another site or something like that? Yeah. Um. Okay. Um. Next question. Um, what strengths do you think a good login system should have? And how would you feel if you could use a system like this? So again, quite a hard question, but do you think. Um. Um, or do are you? | Interviewer |
| 37 | 12:48.1 - 12:50.0 | Who is it? | Accessibilty Manager |
| 38 | 12:50.0 - 13:02.7 | I don't know. Who? Okay. Uh, who is he? It's not exactly something that we were talking about. Yeah. | Interviewer |
| 39 | 13:03.2 - 13:11.1 | I'm. I'm. I'm a bit more open about Monday. | Accessibilty Manager |
| 40 | 13:11.6 - 13:50.9 | Okay. Oh, yeah. Okay. Yeah, I'll just try that. That's that's quite true, because I'm quite trying to look into the future a little bit and like. And how we can develop things. So um, so yeah, I, it's quite a hard question to answer because, you know, that that would be inventing something new coming towards the end. Um, do you sometimes think that a company should automatically, um, know who you are, or would you welcome the fact that there's a lot of security was protecting your data? So in other words, like sometimes you might come back to the site and it's very long duration Or some sites, they might ask you to get in again. | Interviewer |
| 41 | 13:51.3 - 13:56.6 | Yeah, I know. Um. This one. Um. Um. | Accessibilty Manager |
| 42 | 13:58.0 - 13:58.2 | Um. | Interviewer |
| 43 | 14:02.6 - 14:09.8 | Oh, sorry. Um. So I don't. | Accessibilty Manager |
| 44 | 14:12.2 - 14:14.0 | Know who. | Interviewer |
| 45 | 14:17.3 - 14:20.1 | Is, actually. | Accessibilty Manager |
| 46 | 14:20.8 - 14:21.1 | Well. | Interviewer |
| 47 | 14:23.2 - 14:46.7 | Um. My. Um. Name. Uh. | P08 |
| 48 | 14:47.2 - 14:53.7 | The house. Um, I'm going to pick it up because all the guys doing things you said. | Interviewer |
| 49 | 14:54.3 - 14:59.9 | It's like. The most eco mechanically minded. | Accessibilty Manager |
| 50 | 15:00.2 - 15:13.3 | Mhm. Yeah. I thought I said something, something that's more mechanical. You mean in terms of, in the sense that. No, no deal. Oh. | Interviewer |
| 51 | 15:14.3 - 15:33.1 | Oh like it does. Yeah. In terms of like what it was thinking about and that kind of thing. Like, you know, just all in on what he said about, um. This is too modern. Mhm. This all this is like no more than ten. Yeah. Beside less interesting technology involved has things like cars and. Mhm. | Accessibilty Manager |
| 52 | 15:33.8 - 15:34.2 | Okay. | Interviewer |
| 53 | 15:34.2 - 15:34.7 | What you saying. | Accessibilty Manager |
| 54 | 15:35.4 - 15:39.3 | Yeah. So some things are more traditional or something. Um. | Interviewer |
| 55 | 15:40.2 - 15:42.4 | Do you want to apologize for. | Accessibilty Manager |
| 56 | 15:44.9 - 16:41.3 | That takes time and interest for me. And, you know, um, so maybe something, uh, um. Something that I like. I understand this is probably not everyone's cup of tea. The questions. And I'm sorry to bore you with them. If they're a little bit boring for the, uh, for the, uh, uh, we need the rebuilding of Vietnam. Uh uh, um, so, uh, I'm just trying to find where I was. Sorry about this. Uh. Um, okay, so maybe that's not so important that. What, um, do you feel that a security is an organization's responsibility? Um, that these, uh. Or a bit of both. So who do you think the responsibility lies with? Is it the organization or the person using it or both? Or, um. | Interviewer |
| 57 | 16:42.4 - 16:42.7 | You know. | Accessibilty Manager |
| 58 | 16:44.4 - 17:13.7 | That organization. Okay. That's great. Thanks. Um, uh, and, uh, question 24, would you consider using a one person device for verification? If so, which would you prefer? Uh, so a keyfob, uh, a USB key, a Bluetooth switch, a biometric device, or maybe just a mobile phone. So would you use any of those? Like a key from the press, the button, the USB key that you plug into your computer or something on there. | Interviewer |
| 59 | 17:15.5 - 17:30.1 | Um, how would you do that? Um, yeah. I don't know if you could access something based in some kind of. You would have to think by. Yeah. From time to time. You know, I feel like that. | Accessibilty Manager |
| 60 | 17:30.1 - 17:30.3 | Um. | Interviewer |
| 61 | 17:33.2 - 17:41.5 | So you possibly be just like, okay, but, um, I do. Yeah, I know for sure. | Accessibilty Manager |
| 62 | 17:42.2 - 18:42.2 | Generally speaking. Yeah. Yeah, but that's fine. Um, uh, we're coming to the end now. So would you like to be included in the opportunity to be included in future research questions in relation to this study? So something like just doing a questionnaire next time or maybe trying out the application if we do a prototype. Um, yeah. Yeah. Yeah. So I think I guess on that. Yeah. I just want to be sure. Yeah. Okay. Um, do you have any further comment? Oh, sorry. I just have to ask you take your gender first task for gender. So we've got one woman to man. To. Yeah. Um, any further comments or questions that you have? I will like to chat you about your cars afterwards. Um, do you have any further questions? No. Uh, okay. I'll stop recording now. Um. Uh. | Interviewer |